

**VZ** Group

#### **VZ Holding Ltd**

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# 2016 Results and Outlook

Zurich, 6 March 2017

## Disclaimer



#### **Forward-looking statements**

This presentation contains forward-looking statements that involve known and unknown risks, uncertainties or other factors that may cause the actual results to be materially different from any future results, performance, or achievements expressed or implied by such statements. Against the background of these uncertainties, readers should not rely on such forward-looking statements. The company assumes no responsibility to up-date forward-looking statements or to adapt them to future events or developments.

# Agenda



- 1. Facts and figures
- 2. Financials
- 3. Outlook

# Summary 2016



#### **Business development**

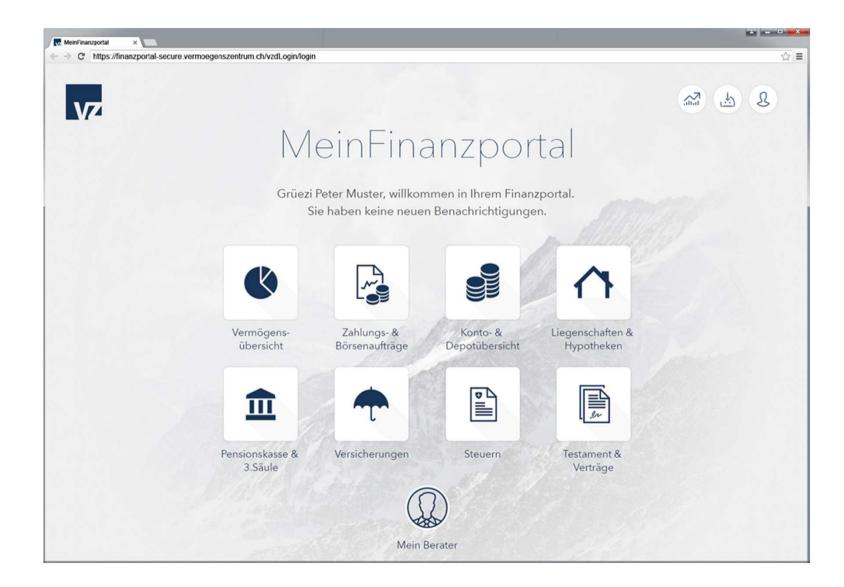
- Growth picks up in H2
  - Clients are still reluctant
  - Financial market volatility remains high
  - Unusually high revenues in 2015 / base effect
- Successful launch of MeinFinanzportal
  - Comprehensive online platform to conveniently oversee and manage all financial matters
  - Releases 1.0 (Q3) and 2.0 (Q4) with positive feedbacks
  - Continued development
- Capacity increase on track
  - Consulting FTE +11.6% to 125 FTE (avg. 2016)
  - Successful introduction of new consultant profile (PCC)
  - Target of 160 FTE by the end of 2018 realistic
- NNM inflow per FC-FTE at 16.1 million (target range: 17-20 million)
- Other milestones / new initiatives
  - 1 new branch office in CH in Q3/16
  - VZ InsurancePool completed its first operational year
  - Set-up of banking operation in Germany on track

#### **Financials**

- Top line +4.2% to CHF 235.9 million
- Operating expenses +7.4% to CHF 128.7 million
  - Personnel expenses +7.9%
  - Other operating expenses +5.9%
- EBITDA margin: 45.5% (2015: 47.1%)
- Bottom line -0.2% to CHF 84.1 million
- Solid balance sheet
  - Equity ratio: 17.3%
  - CET1 capital ratio: 27.9%
- Dividend unchanged CHF 4.20 per share
- Assets under management: CHF 18.4 bn (31.12.2015: CHF 16.5 bn)



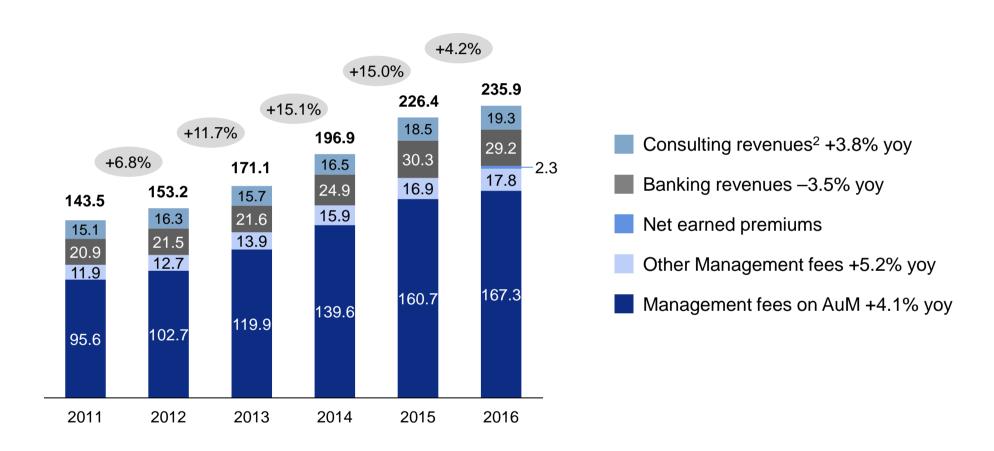
# MeinFinanzportal: Online since 1 August 2016







in CHF million<sup>1</sup>



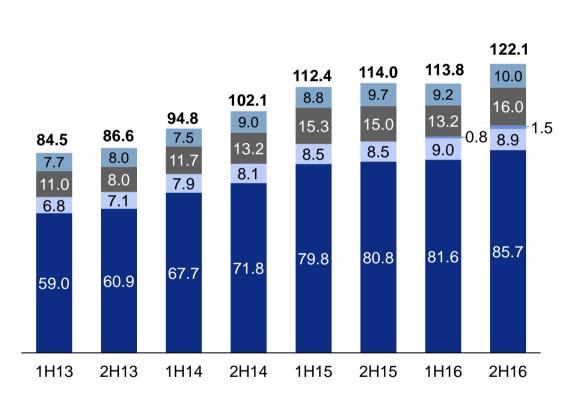
<sup>1</sup> Numbers may differ from the published income statements due to rounding differences

<sup>2</sup> Incl. other revenues

# Revenues: Half-year comparison



in CHF million<sup>1</sup>



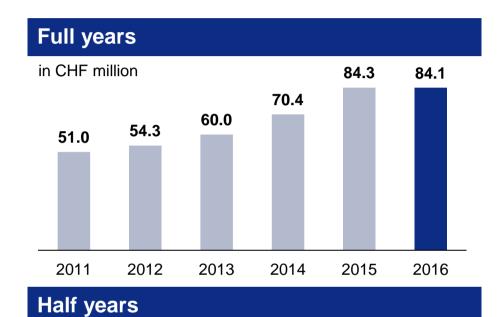
#### Total revenues

- 1H16: +1.2% yoy
- 2H16: +7.1% yoy
- Consulting revenues<sup>2</sup>
  - 1H16: +4.8% yoy
  - 2H16: +2.9% yoy
- Banking revenues
  - 1H16: -14.1% yoy
  - 2H16: +7.4% yoy
- Net earned premiums
  - Other Management fees
    - 1H16: +6.1% yoy
    - 2H16: +4.4% yoy
- Management fees on AuM
  - 1H16: +2.2% yoy
  - 2H16: +6.0% yoy

- 1 Numbers may differ from the published income statements due to rounding differences
- 2 Incl. other revenues







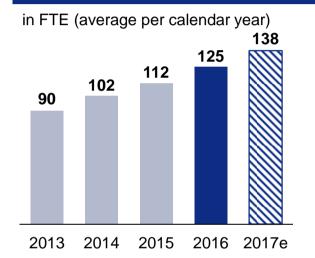
# in CHF million 42.9 41.4 40.4 43.7 29.8 30.2 1H13 2H13 1H14 2H14 1H15 2H15 1H16 2H16

- Net profit -0.2%
  - 1H16: -5.8% yoy
  - 2H16: +5.5% yoy
- Net profit margin 35.7% vs. 37.3% in 2015 (long-term target: 35%)







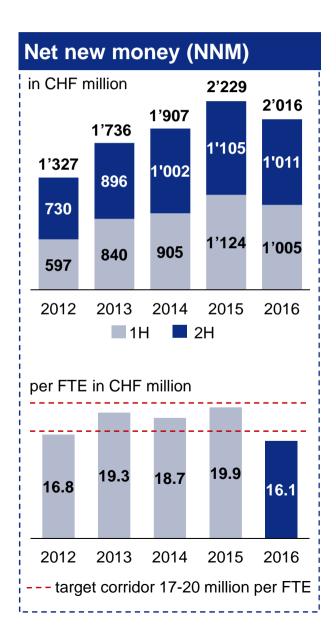


- FC-full-time equivalents (FTE) with client and budget responsibility
- PCC-profile counts as a 50% FC-profile
- Wealth managers not included
- Target per year-end 2018: 160

#### **Consulting revenues**



 Consulting projects enable introduction to wealth management services





# Wealth Management: AuM +11.6%

in CHF million

	31.12.12	31.12.13	31.12.14	31.12.15	31.12.16	yoy
AuM total	10'082	12'114	14'549	16'495	18'415	+11.6%
PM mandates     Share of total AuM	6'531 64.8%	7'813 64.5%	9'319 64.1%	10'277 62.3%	11'116 60.4%	+8.2%
Others <sup>1</sup> Share of total AuM	3'551 35.2%	4'301 35.5%	5'230 35.9%	6'218 37.7%	7'299 39.6%	+17.4%
NNM total	1'327	1'736	1'907	2'229	2'016	-9.6%
# Wealth management clients	16'991	19'949	22'973	26'438	29'476	+11.5%

<sup>1</sup> Incl. mortgages under management and portfolios under client management

# Branch offices



# Switzerland

#: 26



- branch office
- satellite
- new branch office in 2H16

#### Germany

#: 4



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# Income statements (1)

in CHF million<sup>1</sup>

	2013	2014	2015	2016	yoy
Consulting fees	15.2	16.1	18.1	18.8	+3.8%
Management fees: on AuM	119.9	139.6	160.7	167.3	+4.1%
others	13.9	15.9	16.9	17.8	+5.2%
Banking revenues	21.6	24.9	30.3	29.2	-3.5%
Net earned premiums	-	-	-	2.3	-
Other operating revenues	0.5	0.4	0.4	0.5	-
Total operating revenues	171.1	196.9	226.4	235.9	+4.2%
Personnel expenses	69.6	77.6	86.8	93.7	+7.9%
Other operating expenses <sup>2</sup>	24.8	28.0	33.0	35.0	+5.9%
Total operating expenses	94.4	105.6	119.8	128.7	+7.4%
EBITDA	76.7	91.3	106.5	107.2	+0.6%

<sup>1</sup> Numbers may differ from the published income statements due to rounding differences

<sup>2</sup> Incl. claims expenses



# Income statements (2)

in CHF million<sup>1</sup>

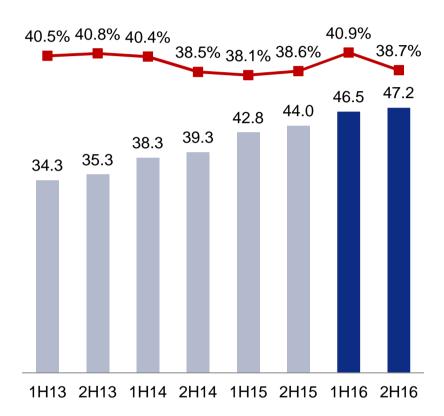
	2013	2014	2015	2016	yoy
EBITDA	76.7	91.3	106.5	107.2	+0.6%
Depreciation and amortisation	4.0	5.1	5.8	6.8	+16.3%
EBIT	72.7	86.2	100.7	100.4	-0.3%
Net finance income	0.2	0.1	-0.2	0.0	-
Profit before income tax	72.9	86.3	100.5	100.4	-0.1%
Income tax	12.9	15.9	16.2	16.3	+0.5%
Net profit	60.0	70.4	84.3	84.1	-0.2%

<sup>1</sup> Numbers may differ from the published income statements due to rounding differences

# Personnel expenses



#### in CHF million<sup>1</sup>



- Personnel expenses
- Personnel expense ratio (personnel expenses/revenues)

- +7.9% yoy
- Personnel development

	31.12.14	31.12.15	31.12.16
$HC^2$	708	812	892
FTE <sup>2</sup>	613.3	702.9	771.5

- 1H16: +15.4 FTE
   2H16: +53.2 FTE
- Personnel expense ratio at around 40%

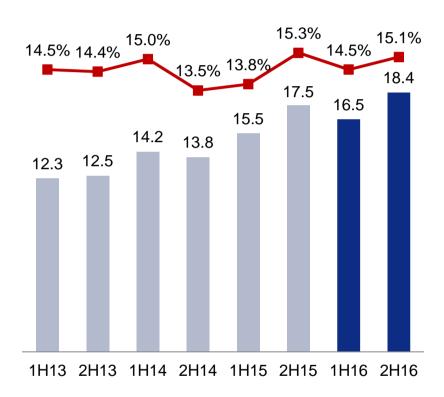
<sup>1</sup> Numbers may differ slightly from the published income statements due to rounding differences

<sup>2</sup> HC: Headcount, FTE: Full-time equivalent

# Other operating expenses



#### in CHF million<sup>1</sup>



- Other operating expenses
- Other operating expense ratio (other operating expenses/revenues)

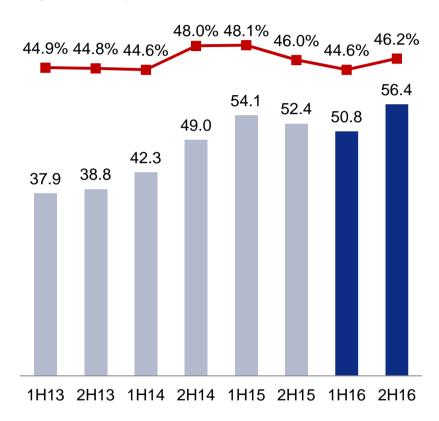
- +5.9% yoy
  - adjusted for last year's provision: +12.8%
  - adjusted: 1H16 +6.5% yoy2H16 +19.0% yoy
  - claims included in other operating expenses (CHF 1.1 mio. in 2H16)
  - running costs of *MeinFinanzportal*
- Other operating expense ratio stable at around 13% to 15%

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# **EBITDA** and margin



#### in CHF million<sup>1</sup>



- EBITDA
- EBITDA margin (EBITDA/revenues)

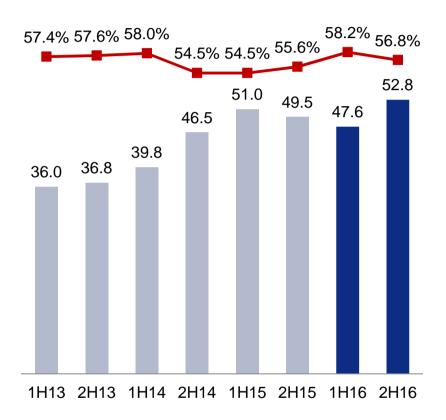
- EBITDA +0.6% yoy
  - 1H16: -6.1% yoy
  - 2H16: +7.5% yoy
- Margin long-term expectation 45%

<sup>1</sup> Numbers may differ slightly from the published income statements due to rounding differences





#### in CHF million<sup>1</sup>



Long-term target 56%

 Cost/income ratio (expenses + depreciation and amortisation/revenues + net finance income)

Profit before income taxes

<sup>1</sup> Numbers may differ slightly from the published income statements due to rounding differences



#### Balance sheets

in CHF million <sup>1</sup>		
	31.12.15	31.12.16
Cash & cash equivalents	493.7	758.3
Short-term investments	197.0	157.4
Swiss prime residential mortgages	892.1	1'110.8
CHF bonds, marketable securities	353.5	324.6
Subtotal financial investments	1'936.3	2'351.1
Property, equipment and intangibles	20.4	24.6
Other assets	51.0	58.9
Total assets	2'007.7	2'434.6
Customer deposits	1'478.1	1'842.8
Long-term debts	114.1	112.9
Other liabilities	38.3	58.8
Total liabilities	1'630.5	2'014.5
Total equity	377.2	420.1

- Financial investments:
  - Low risk profile
  - Average time to maturity
     1.4 years as at 31.12.16
     (previous year: 1.9 years)
- Net cash position of CHF 390m whereof CHF 317m vested with VZ Depository Bank
- Customer deposits and corresponding cash equivalents can fluctuate massively due to shifts in asset allocations of managed portfolios

<sup>1</sup> Numbers may differ slightly from the published balance sheets due to rounding differences



# Equity and payout ratios

Payout ratios	2014	2015	2016	<b>Equity ratios</b>	31.12.14	31.12.15	31.12.16
in CHF million							
Net profit	70.4	84.3	84.1	Total equity	318.9	377.2	420.1
Retained earnings	42.8	50.9	50.6	III CI II IIIIIIIOII			
Dividend total	27.6	33.4	33.5 <sup>1,2</sup>	Equity ratio <sup>3</sup>	16.5%	18.8%	17.3%
Dividend per share	3.50	4.20	4.20 <sup>1</sup>	BIS CET1	28.0%	28.7%	27.9%
Payout ratios	39%	40%	40%	BIS T1 & T2	28.0%	28.7%	27.9%

Treasury shares	31.12.14	31.12.15	31.12.16
Number (in '000)	103	46	28
Book value in CHF million	14.6	9.4	7.4

<sup>1</sup> Subject to the General Assembly's approval (6.4.2017)

<sup>2</sup> Subject to the number of treasury shares as per dividend payment date

<sup>3</sup> Equity compared to balance sheets' total (leverage ratio)

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## Outlook



Future growth in two equally important dimensions:

- New client inflow
  - Focus on 50+, wealthy, on-shore
  - Unrivaled expertise in consulting retirement and estate planning
- Develop existing client base along the five service platforms: portfolio management, banking services, mortgages, 2<sup>nd</sup> and 3<sup>rd</sup> pillar, insurances. Long term target: average client onboarded on 3 platforms and on *MeinFinanzportal*

#### Business development

- Further increase front-end consulting capacity (FC and PCC)
- Return to target range for NNM gathering per consultant FTE
- Cross-sell services to existing clients
- Launch Depository Bank and MeinFinanzportal in Germany

#### **Financials**

- Margin pressure reinforced by negative interest rates
- Nevertheless slightly stronger top line growth for 2017 compared to 2016
- Keep operational margins at long-term target levels